

How long have you been using the Kenilworth Centre?	Which room do you use the most?	Does the room hire represent value for money in your opinion?	How did you find the booking process ?	Does the room fit your purposes and why?	What improvements could be made to the room/s or booking process?	If you access the building outside of staffed hours, how do you find the access information and what problems have you incurred if any?	Any other feedback?
3 y	Kitchen	Yes	Convolutud	Yes	Na	Alarm.issues	No
2 years	Youth Room	Yes	Bit complicated	Yea plenty of space access to kitchen and toilets, clean, tidy and warm	Not sure	Alarm takes forever to set	You're brilliant
1 year	Multiple Rooms	Yes	Fine	Yes because we don't require much but the space itself	Na	Door access can sometimes be tricky	Thank you
12 years	Sports Hall	Yes	I didn't handle the initial booking process, that was all done by my then colleague.	The room is excellent for our purposes, meeting all the requirements of our activity			
4 years	Multiple Rooms	Yes	Good	Yes, good size, has all amenities needed	None	No problems generally, the loft didn't work for a while which caused issues	No
One year	Small Community Room	Yes	Very easy	Yes, because of numbers and chairs and tables at hand and the projector screen is available. Sometimes a strip of the blinds has to be re-fixed, but that us easy to do.	Happy with current arrangements. Louise &co are always helpful.	I was given the access code and it works fine.	Very pleased to have the use of the room. Thank you.

3 months	Sports Hall	Yes	Easy	Yes - the barres and mirrors are a great asset for us	There was an issue with leaking from the roof. It hasn't been as bad lately but there are still patches of water that appear every so often.	All fine.	
Since September 2020	Large Community Room	Yes but only with the regular booking fee.	Great	Yes, easy access to kitchen and the use of tables and chairs.	None	I have not yet used the building out of staff hours.	Some of the tables are broken on the corners and a couple are very wobbly.
4 years	Small Community Room	More expensive than other venues we use	Easy	Yes	The tables are sometimes not clean	Confusing but we manage	The building is all grey decor. It makes it drab and dreary
Since April 2023	The Snug	Yes	Easy	Yes - I am a psychotherapist and it is quiet with some comfortable chairs / sofas	An online booking system would be convenient.	I have only once accessed when no one was there and it was easy.	Non
Since December 12th 2018.	Large Community Room	We originally moved to tKC as it had connection to the Internet. We have not really exploited this service. The room meets our needs and we have not had reason to look for cheaper rooms.	A colleague called in to enquire about room hire. We originally hired the Hall so we could use the IT room. But when attendance started to decline, we moved to the Large Community Room. This flexibility was appreciated and is a good selling feature for the hire of rooms.	Yes, it is appropriate to the number of our members who attend. It is close to the kitchen for tea and biscuits we have during the evening.	The booking process is working well and from our point of view does not require any changes. Improvement to the room would be the installation of a hearing loop.	We are not aware of any.	Securing the building when we are the last to leave is a complicated process. It requires several people to action with an instruction sheet and a torch is needed. Could this be improved? We also have an issue with chairs. The chairs that ought to be in the store room have sometimes been borrowed and we have to hunt for sufficient chairs. Often the group in the Small Community Room come in looking for chairs.